



**METAFRAX
CHEMICALS**

QUALITY POLICY "Metafrax Chemicals" JSC

"Metafrax Chemicals" JSC is one of the largest Russian chemical industry enterprises, which occupies the leading position for the production of methanol and its derivatives. Acting as the head production enterprise of "Metafrax Group" companies, we adhere to the principles of a conscientious and mutually beneficial partnership with consumers and suppliers; in our activities we strive to remain a dynamically developing company and occupy a leading position in the market of chemical products in Russia and abroad.

"METAFRAX CHEMICALS" JSC DEFINES THE QUALITY POLICY BASED ON THE FOLLOWING MAIN OBJECTIVES OF ITS ACTIVITIES:

Production of high-quality, competitive products that comply with the best world standards and meet the requirements and expectations of consumers.

Reconstruction and dynamic development of production in order to increase the scopes, expand the range of products and achieve optimal economic indicators.

Improvement of laboratories of "Metafrax Chemicals" JSC for the purposes of quality control for products at all stages of production and prevention of output of non-conforming products.

Performance of technological processes in strict accordance with the requirements of regulations for the performance of planned indicators in compliance with legislative, regulatory and legal requirements of the Russian Federation.

Timely implementation of equipment repair and maintenance measures as the basis for continuous and safe operation of technological processes in optimal modes.

Use of automated systems for managing technological processes.

Selection of suppliers of raw materials, goods and services based on a detailed study of their capabilities and establishment of long-term mutually beneficial relationships with them.

Careful selection of foreign and Russian companies offering modern technologies and providing high-quality services.

Support of information transparency in relations with consumers, development of mutually beneficial relationships with suppliers, partners and stakeholders on the basis of the principles of honesty and mutual trust.

Assessment of risks, which is carried out on the basis of business processes and business plans of "Metafrax Chemicals" JSC.

Effective personnel development – formation of specialists who fully meet the requirements of "Metafrax Chemicals" JSC.

Implementation of a system for employee motivation and their social interests.

Improvement of activities of "Metafrax Chemicals" JSC on the basis of a process approach in order to increase the effectiveness and efficiency of management, create production conditions and provide the necessary resources for the effective functioning of the quality management system and its continuous improvement in accordance with the international standard ISO 9001:2015.

The top management of "Metafrax Chemicals" JSC undertakes to follow this Policy and ensure the effectiveness, compliance and continuous improvement of the quality management system.

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